In an era where we can track everything from our Amazon.com order to our friend’s arrival at Starbucks, why isn’t the medical information that matters most this available?

WITH MEDICALERT, IT IS.

For more than 55 years, MedicAlert® services have been aiding EMS professionals during times of need to ensure patient safety. MedicAlert doesn’t just “alert,” we inform and guide. Our members’ comprehensive medical history, directives, precautions and wishes are communicated instantly, so that no time is lost “getting up to speed” or worse, “guessing” about your patient’s condition.

MEDICALERT’S SERVICES PROVIDE FOR:

Faster treatment and care, especially in emergencies
We ensure emergency responders and hospital staff get up-to-date medical information, the moment they need it, to make informed decisions about treatment and care.

Reduced risk of complications or uncertainties
Health conditions, medications and dosages, allergies, implanted devices and more are communicated through our live 24/7 emergency response service.

Confidence that patient wishes will be communicated
MedicAlert relays pre-hospital DNR orders and stores Advance Directives and POLST forms to ensure end-of-life wishes are honored.

ALWAYS ON THE FOREFRONT OF EMS EDUCATION

Only MedicAlert Foundation offers free accredited education and training programs for EMS professionals to ensure recognition and response to the information contained on our medical IDs.

FREE Training Kits Available
Email education@medicalert.org

Participants earn 1.0 continuing education credit from CECBEMS

www.medicalert.org | 1.800.432.5378

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How MedicAlert® + Alzheimer’s Association Safe Return® Works

The Alzheimer’s Association and MedicAlert Foundation have formed an alliance to improve the safety of individuals with Alzheimer’s or a related dementia. MedicAlert + Alzheimer’s Association Safe Return is a 24-hour nationwide emergency response service for individuals with Alzheimer’s or a related dementia who wander or have a medical emergency.

The program provides 24-hour assistance, no matter when or where the person is reported missing. If an individual with Alzheimer’s or a related dementia wanders and becomes lost, caregivers can call the 24-hour emergency response line (1.800.625.3780) to report the event. A community support network will be activated, including local Alzheimer’s Association chapters and law enforcement agencies, to help reunite the family member or caregiver with the person who wandered. With this enhanced service, critical medical information, including a picture of the person wandering will be provided to emergency responders when needed.

Emergency Responder Tips:

- People with Alzheimer’s or dementia are encouraged to wear a purple MedicAlert medical ID for easy identification. Look for medical IDs like these:

  ![Purple MedicAlert Medical ID](image)

- People with Alzheimer’s or dementia may not remember his or her name or address and can become disoriented. Knowing these signs can help you identify someone who needs help being reunited with their families.

- MedicAlert works with Local Alzheimer’s Association Chapters to communicate and provide support to families during the time their loved ones are missing.

Refer Local Individuals with Alzheimer’s or Dementia to Enroll in the MedicAlert + Safe Return Program.

Enrollees receive:

- Personalized medical ID with the MedicAlert+ Safe Return 24/7 toll-free number
- 24/7 emergency response and family notification
- Personal emergency health record
- Access to Alzheimer’s Association resources
- Six Steps to a Safe Return magnet

Six Steps for a Safe Return

If the person is missing:

Step 1: Search the area where the person was last seen. If not found after five minutes, immediately go to Step 2.

Step 2: Call the police

Tell the police that:
- the person is memory impaired and at-risk
- the person is enrolled in MedicAlert + Alzheimer’s Association Safe Return
- you are a concerned family member.

Step 3: Call MedicAlert + Safe Return at 1.800.625.3780

Provide the person’s MedicAlert + Safe Return member ID number.

MedicAlert + Safe Return will fax a report to the local police and local Alzheimer’s Association office. The report will include a photo of the missing person (if it was provided with enrollment).

Step 4: Contact family or friends to stay with you and help search.

Step 5: Stay where you are.

Have others continue the search. Keep phone lines open so police, MedicAlert + Safe Return, or the missing person can contact you.

Step 6: When the person is found call the police and then MedicAlert + Safe Return at 1.800.625.3780

For questions or updates to membership:

Call MedicAlert + Safe Return at 1.888.572.8566

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