



Sync Up with Backline

Securing Communication between EMS and ED Departments



Collecting important medical information from patients during emergencies is challenging. EMS providers are trained to ask patients about their medical history, check for medical ID jewelry, and their smartphone for decision-making health information. But if a patient is unresponsive and no information is found, it's difficult to determine the right care pathway.

Get Missing Info in Seconds

DrFirst's Backline® EMS solution offers first responders real-time access to protected medical information to help on-site care providers determine the best course of treatment. **Backline is an award-winning, HIPAA-compliant mobile app that helps EMTs to:**

- Scan driver's licenses to obtain the last 6 months of medication history data
- Improve patient assessments
- Reduce medication errors

Inform the ED while En Route

The time immediately following an emergency is vitally important to the clinical outcomes of severely ill or injured patients. Backline for EMS enables first responders to securely share mission-critical information with local EDs in advance of a patient's arrival to help prepare care providers and speed up the admissions process:

Emergency Department Provider Benefits	Healthcare Organization Efficiencies
Real-time patient assessment and on-site treatment details	Improves patient situational awareness
Patient identification information	Accelerate ED throughput
Access to EKGs, photos, and videos of injuries	Optimize in-hospital provider resources



DrFirst's Backline EMS solution arms first responders with important patient data that can be shared with preferred Emergency Departments to prepare care plans, enhance care coordination, and improve clinical outcomes for trauma patients.

Contact DrFirst to learn more about Backline for EMS.

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